



24/7 Frequently Asked Questions

Q. What memberships qualify for upgrading?

A. Any membership qualifies to add the 24/7 option on to it. Annual memberships, short term and our silver group memberships. There is no discount for a short term or silver group membership to upgrade. It is \$45, then \$35* the following year (*annual renewal price subject to change.).

A short term member is eligible as well because we can deactivate the key fob with a non-renewal of a month.

Q. Is there a family discount for more than 2 members with a key fob activation?

A. No. Each person 18 & older must complete agreement and pay activation fees.

Q. Can I bring someone else in to hang out or use the facility while I workout as a guest?

A. No, there can only be one person entering or using the 24/7 access. If you do bring an unauthorized person in, you will be charged \$15 per person and may have your own access limited or eliminated.

Q. Is the entire facility available to me?

A. No, but most of it is! Your 24/7 Key fob will give you access to the fieldhouse, X-Zone (women only), Women's/Men's bathrooms (near X Zone), Women's/Men's Locker rooms on main floor, Racquetball courts, walking track, cardio machines, weight machines, free weights, stretching area upstairs (above Racquetball courts) and towels.

The pool/sauna/hot tub, Family locker room, Backyard, Youth Gym, Fitness Class rooms and locks are unavailable outside of normal, posted business hours.

Q. Can I pay my annual fee monthly?

A. No, the key fob and activation fee as well as the annual renewal fee need to be paid in full at time of sign up and/or renewal (renewal will be auto renewed annually from key fob activation month)

Q. Will my visit be counted for my Fitness Discount or 10+ club (Silver Group Members)

A. Yes! Our morning staff will update overnight check-ins daily.